Beast Holdings LLC

# **Refund and Shipping Policy**

Last updated: September 27, 2025

#### 1. All Sales Final

All payments made to Beast Holdings LLC are final and non-refundable. By purchasing, you expressly agree to this policy.

#### 2. Digital Goods Clause

Most products and services offered by Beast Holdings LLC are digital in nature. Once delivered or made accessible, digital goods cannot be returned or refunded.

## 3. Shipping of Physical Goods

If physical products are introduced, they will be shipped via reputable carriers. Delivery times are estimates only. Beast Holdings LLC is not liable for delays outside its control.

## 4. Customer Responsibility

Customers must provide accurate delivery information. Beast Holdings LLC is not responsible for failed or lost deliveries due to inaccurate addresses provided by the customer.

#### 5. Failed Deliveries

If a shipment cannot be delivered and is returned due to customer error, the customer is responsible for additional reshipping costs.

# 6. Chargebacks

Initiating a chargeback is considered a violation of this policy. Beast Holdings LLC reserves the right to suspend or terminate services in response to chargebacks.

## 7. Dispute Resolution

Customers must first notify operations@beast-llc.com of any dispute related to refunds or shipping. Beast Holdings LLC will investigate in good faith prior to escalation.

#### 8. Governing Law

This Refund and Shipping Policy is governed by the laws of the State of California. Disputes shall be resolved exclusively in the state or federal courts located in Alameda County, California.

#### 9. Contact

For inquiries regarding this Refund and Shipping Policy, please contact operations@beast-llc.com or legal@beast-llc.com.

Formal corporate refund and shipping policy. All sales final. Compliant with California commerce law.